

VISION REFERENCE GUIDE

MUTUAL OF OMAHA

FIND A PROVIDER

- ❖ Go to MutualOfOmaha.com/vision
- ❖ In the Extensive Network section, click on the Locate Provider Link
- ❖ Enter a ZIP code or click on Use My Location to see providers in your area.

GETTING STARTED

- ❖ Login: MutualOfOmaha.com/vision
- ❖ Click on "View my vision benefits."
- ❖ Click the "Need to Register?" button – enter in your name, date of birth, member ID, or the last four digits of your SSN, zip code, email and follow the instructions to select your username and password.
- ❖ Your member ID number is located on your member ID card.

WITH ONLINE ACCESS YOU CAN:

- ❖ View benefits information
- ❖ View claims history and Explanation of Benefits
- ❖ Locate a provider
- ❖ Access forms or submit a claim online

ACCESS A CLAIM FORM:

- ❖ If you visit an out-of-network provider, you will have to pay for services out-of-pocket and submit a claim form located in the "Claims" section.

VIEW YOUR BENEFITS ONLINE:

- ❖ Coverage, effective date, and benefit frequency
- ❖ Dependent included in the plan
- ❖ Benefits used by you and your dependents
- ❖ Print your ID cards
- ❖ Special offers
- ❖ Know before you go estimator tool



LOGGING ON

MutualOfOmaha.com/vision and click "View my vision benefits."

Enter your username and password and log-in.

VISION SERVICE NUMBER

1-833-279-4358

DOWNLOAD THE APP

Download the EyeMed Members App on your iPhone, iPad or Android to view benefit information and ID card.

- ❖ Go to the app store and search "EyeMed Members"
- ❖ Download the app to your device
- ❖ Click the "Register" button
- ❖ Enter your personal information
- ❖ Follow instructions to log-in